



Antidote Health Set Up Guide and Important Info

Welcome to Antidote Health.

As a Yeshiva University student, you now have access to Antidote Health telehealth services to see a doctor anytime.

This short guide will:

- Explain the service
- Help you complete your account set up
- Describe important account details
- Provide our contact information

Overview of Service:

Antidote Health is an online healthcare company providing the highest quality digital healthcare to American families and individuals.

Antidote Health telehealth services include video visits with a board-certified clinician anytime 365 days a year.

Appointments can be easily scheduled within minutes from your phone or computer.

Doctors are available for:

- Diagnosis
- Prescriptions
- Referrals
- Follow up video appointments

Common conditions that can be treated via telehealth on the Antidote platform include coughs, diarrhea, headaches, sinusitis, UTI and more.

How to Activate Your Account

Your account has already been created and set up by Antidote Health and Yeshiva University. There are two easy ways to activate your account and reset your password. It takes only a few minutes.

1. Activate on your computer

Visit AntidoteHealth.com/telehealth and click on the "Sign In" button in the top right. On the login screen, click "Forgot password" and follow the instructions to choose a password.

2. Activate on your mobile phone



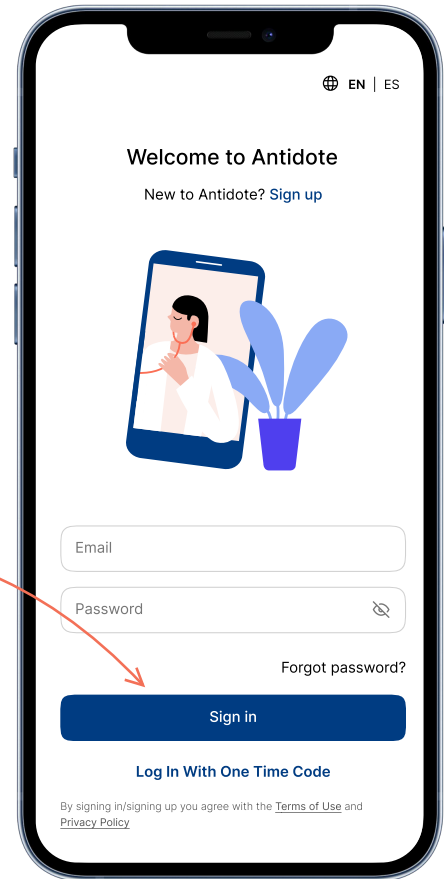
Google Play



App Store

Scan the QR code to download the Antidote App. Or you can visit the App Store or Google Play store and search for Antidote Health, then download and install. Once installed, open the app and click on "Sign In". This will take you to a screen where you can select "Forgot password" and follow the instructions to choose a password.

Once you've updated your password, the activation process is complete. Your Antidote Health account will be ready to use - day or night.



Your Account Information

Username:

your YU email address

Password:

set by you on first login

Customer Service Contacts

Customer service is available on the following channels:

Customer service by phone: 1-866-256-2134

Customer service by chat: antidotehealth.com/telehealth

Customer service by email: support@antidotehealth.com