



Antidote Health Set Up Guide and Important Info

Welcome to Antidote Health.

As a Yeshiva University student, you now have access to Antidote Health services to see a doctor anytime.

This short guide will:

- Explain the service
- Help you complete your account set up
- Include important account details
- Include our contact information

Overview of Service:

Antidote Health is an online healthcare company providing the highest quality digital healthcare to American families and individuals.

Antidote Health services include video visits with a board-certified clinician anytime 365 days a year.

Appointments can be easily scheduled within minutes from your phone or computer.

Doctors are available for:

- Diagnosis
- Prescriptions
- Referrals
- Medical advice
- Follow up video appointments

Common conditions that can be treated via Telehealth on the Antidote platform include coughs, diarrhea, headaches, sinusitis, UTI and more.

How to Activate Your Account

Your account has already been created and set up by Antidote Health and Yeshiva University. To activate your account, simply install the Antidote mobile app and reset your password. Activation is easy and only takes a few minutes to complete. There are different ways you can do this:

1. You have been sent a SMS with an activation link to install the app. Click that link and it will take you to the app store to download and install.
2. Scan this QR code with your mobile phone.



Once installed, open the app and click on “Log In”. This will take you to a screen where you can select “Forgot password” and follow the instructions to choose a password. Once you’ve updated your password, the activation process is complete, and your Antidote Health account is ready to use anytime of day or night.



Your Account Information

Username: your YU email address

Password: set by you on first login

Customer Service Contacts

Customer service is available on the following channels:

Customer service by phone: 1-866-256-2134

Customer service by chat: www.antidotehealth.com

Customer service by email: support@antidotehealth.com