

YU Student Complaint Process

Yeshiva University desires to provide all students with an exceptional educational experience and therefore seeks to resolve student complaints in a timely and effective manner.

The U.S. Department of Education requires all universities to offer students a procedure to address the following concerns:

1. Complaints that allege violations of State Consumer protection laws that include, but are not limited, to fraud and false advertising;
2. Complaints that allege violations of State laws or rules relating to the licensure of postsecondary institutions; and/or
3. Complaints relating to the quality of education or other State or accreditation requirements.

Students should first contact the appropriate YU administrative office regarding their complaint.

- Academics (schools and colleges, academic achievement)
 - Office of the Provost - [Office of the Provost](#)
- Admissions
 - Undergraduate Admissions - [Undergraduate Admissions](#)
 - Graduate Admissions - [Graduate Admissions](#)
- Student Finance (tuition and fees, loans, scholarships, grants)
 - Office of Student Finance - [Office of Student Finance](#)
- Academic Records
 - Office of the Registrar - [Office of the Registrar](#)
- Student Activities
 - Undergraduate Student Life - [Office of Student Life](#)
- Housing
 - Office of Residence Life - [Beren Campus Office of Residence Life](#)
 - and [Wilf Campus Office of Residence Life](#)
- Libraries - [Yeshiva University Libraries](#)

If a student believes that YU's internal procedures have not adequately resolved the complaint, the student may contact the NY State Department of Education: [Filing a Complaint About a College or University](#).

Mailing Address:

New York State Education Department
89 Washington Avenue
Albany, New York 12234

NYSED General Information: 518-474-3852

Office of Higher Education: 518-486-3633

Email: oheweb@nysed.gov